The Business Owner Journey with NHC





Account Set Up

Business owners receive a welcome email with a video that explains how running out-of-pocket health and dental expenses through a Health Spending Account (HSA) allows them to withdraw money from their corporation tax-free.

They set up their password, personal information, and banking details online or through our mobile app, ClaimSnap (iOS and Android).



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Easiest Claiming Process in Canada

Business owners (who are also active employees) pay for their services with their personal credit or debit card. Then, they only need to send us images of their receipts online or through ClaimSnap. National HealthClaim (NHC) reviews and enters in all the details based only on the image, and we make their claim for them. Claim with only an image, nothing else!



Status Notification

We aim for claims to be processed within **2 business days** and funds get deposited to business owners' personal bank accounts within **1 to 3 business days**, thereafter.

Business owners receive an email when their claim has been processed and paid. Their benefit information is always at their fingertips whether they log in online or through Claimsnap.

They can see their benefit year dates, deadlines, claim history, carry-over credits, and any claim messaging left by the adjudication team.



Generate Reports

Business owners can pull financial and benefit utilization reports from their online portal. They can download the required invoices needed to report the business expenses.





After the claim is processed, the business owner receives an email asking them to fund the HSA in the amount the claim was approved for, plus the administration fee/taxes. Like any employee, the business owner pays personally at the service provider (e.g. dentist), and after claiming, will receive an email to fund the HSA corporately.

This corporate payment allows the business owner to get reimbursed personally, tax-free, without having to draw out the money required for their personal health and dental expenses as personal, taxable income.



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Dedicated Support

If a business owner needs help, NHC's "absolutely incredible" support team is available Monday – Friday 8:00 AM – 4:00 PM MST by phone at 1 (866) 342 5908 or by email at support@nationalhealthclaim.com.

