

National HealthClaim

Over 30,000 users, here's what's working.

Features important to our clients.



01 | Online Experiences and Modern Onboarding

Employees on the LifeHealth+ plan click on an emailed link to choose where to allocate their dollars. This empowers employees to select coverages based on their unique needs. Unlike other carriers, the entire process is online — no paper forms needed. **Our process is customizable as well, so employers have a say in the communication sent to their employees.**

02 | Mobile Claiming With a Click of a Button

Employees snap a picture of their receipts — that's it. They don't need to self-adjudicate or worry about entering the data themselves. National HealthClaim staff are specialists in reading receipts, so employees don't have to be. **We believe in doing the work for our clients so they can spend more time doing things that matter to them.**

03 | We Look at Every Receipt — True Adjudication

It's our policy that our expert adjudicators review every claim. We don't believe in spot checks. We believe it's important that every claim paid by the employer has met CRA compliance and there is no over-payment. **Checking every claim ensures the employer doesn't overpay but also that the employee is not underpaid on a claim.**

04 | Support for Plan Administrators and Employees

Sometimes the best feature is the simplest. It is our policy to make sure when anyone has a question, we have the answer. **Get professional, friendly support when you need it.**